# Service Provider

A **Service Provider** is an organization that offers Services to Customers.

In the context of the work of the MEF, a Service Provider is an organization offering MEF-defined services to enterprises and other Service Providers.

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**Example(s)**

The **Carrier Ethernet Service Provider** is the organization

- Providing Carrier Ethernet service(s) (MEF 23.1 p13)
- Responsible for the UNI to UNI Ethernet service (MEF 26.1 p9)

The Service Provider (SP) contracts with the Subscriber for delivery of service per the service requirements specified by the Subscriber. The commitment of the SP is specified in the Service Level Agreement (SLA) which defines the service, billing, support and maintenance.

Note that the SP may contract with one or more Operators of Carrier Ethernet Networks (CEN) in order to provide an end-to-end service across or within areas not within its own network.

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**Related and Further Reading**

Carrier Ethernet Stakeholder |

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**Categories**

Service Lifecycle |

**Status**

DRAW

**Source(s) and Reference(s)**

MEF 23.1 | MEF 26.1

**Contributor(s)**

**Reviewer(s)**