

Communication as a Service (CaaS)

"A category of cloud services where the capability provided to the cloud service user is to use real-time communication and collaboration services.

Communication and collaboration services include voice over IP, instant messaging, and video conferencing, for different user devices."



Quoted from [FG Cloud Technical Report Part 1 \(02/2012\)](#)

Example(s)

Related and Further Reading

- [Communication as a Service \(CaaS\)](#)
- [Infrastructure as a Service \(IaaS\)](#)
- [Network as a Service \(NaaS\)](#)
- [Platform as a Service \(PaaS\)](#)
- [Software as a Service \(SaaS\)](#)

Categories

Status

DRAFT

Source(s) and Reference(s)

[ITU-T FG on Clouds, 2012](#)

Contributor(s)

Reviewer(s)