The technical section in a service provider’s Service Level Agreement (SLA) is often referred to as a Service Level Specification (SLS).

The SLS often includes, not exclusively, the following topics:

- Service performance
- Service objectives
- Metrics definitions
- Measurement of metrics
- Method of classification
- Bandwidth profile details
- Tagging at interfaces

**MEF and SLS**

However, when MEF 10.3, MEF 23.1, and MEF 26.1 refer to Service Level Specification (SLS), they are referring to the performance metrics included in the SLS, not to the overall SLS.

⚠️ The MEF does not normatively define the term SLS.

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**Example(s)**

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**Related and Further Reading**

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**Categories**

- Performance |