Service Level Specification (SLS)

The technical section in a service provider’s Service Level Agreement (SLA) is often referred to as a Service Level Specification (SLS).

The SLS often includes, not exclusively, the following topics:

- Service performance
- Service objectives
- Metrics definitions
- Measurement of metrics
- Method of classification
- Bandwidth profile details
- Tagging at interfaces

MEF and SLS

However, when MEF 10.3, MEF 23.1 and MEF 26.1 refer to Service Level Specification (SLS), they are referring to the performance metrics included in the SLS, not to the overall SLS.

⚠️ The MEF does not normatively define the term SLS.

Example(s)

Related and Further Reading

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